

14 Sep 2018- SHUN TAK TRAVEL SERVICES LTD

****Announcement** 通知****

TurboJET 噴射飛航

Please find below special ticket arrangement regarding to the super Typhoon Mangkhut with immediate effect for your information.

因應超級颱風山竹，噴射飛航由即日起作出以下特別安排：

- Reschedule without service fee is only allowed for ferry ticket departing on 15-17 September 2018.
免費更改航班只適用於原航班日期為 2018 年 9 月 15-17 日期間出發之航票。
- Reschedule must be handled by our company.
更改航班必須經由本社辦理。
- For ticket issued via Jettix ticketing system, please cancel the original ticket via the system and issue a new ticket at least 2 hours before the ferry departure time.
如船票使用 Jettix 售票系統出票，請於系統內申請取消原航班之船票並重新發出新的船票，取消原航班之船票必須於航班開航前最少兩小時辦理。
- For ticket issued via JOL system, please issue a new ticket and submit the cancellation request for the original ticket to our company by email at least 2 hours before the ferry departure time, please provide the transaction number and departure details for the use of verification and cancellation.
如船票使用 JOL 系統出票，請重新預定新的船票並以電郵方式於原航班開航前最少兩小時電郵至本社申請取消，並提供正確之訂票編號及航班資料作核對及取消之用。
- Reschedule is allowed for departures within 30 days from the original ticket departure date except 22-25 & 29-30 September & 1 October 2018.
更改航班之出發日期須在原定出發日期起計 30 日內及不適用於 2018 年 9 月 22-25 日及 9 月 29 日至 10 月 1 日。

- Sailing time of new schedule ticket must be same as the original sailing period (i.e. Only Day sailing can be selected for Day sailing ticket and All sailing can be selected for Night sailing ticket but no fare difference will be refunded).
更改之航班必須與原航班相同 (即日航時間之船票只可選擇日航航班，夜航時間之船票則可選擇所有航班但票價差額不獲退回)。
- All unused original ticket must be returned to our company before 30 September 2018 for cancellation.
所有需要取消之正本船票必須於 2018 年 9 月 30 日或之前寄回本社。
- HKD50 per ferry ticket will be charged for cancellation after 30 September 2018.
2018 年 9 月 30 日以後申請船票取消，將收取每張船票 HKD50 的取消費用。
- We reserve the right to charge back full ticket fare if no replacement ticket to be issued and no original cancelled ticket to be returned to our company before 30 September 2018.
如沒有發出新票作更改航班之用及未能於 2018 年 9 月 30 日或之前寄回需要取消之原航班船票予本社，本社保留收回全額票價之權利。
- No refund will be allowed unless TurboJET service is suspended due to Typhoon. Refund can only be handled by our company, no refund will be allowed at TurboJET ticketing counter.
退票申請只適用於實際航班因颱風而取消之船票，退票申請必須經由本社辦理，噴射飛航售票處不接受退票申請。

如有任何問題，請再與我們聯絡。

For any reservation and enquiries, please feel free to contact us:

✧ Call Agency Hotline: (852) **2283-2622**

✧ Agency Fax: (852) **2283-2747** Finance Fax: (852) **2283-2737**

✧ Email: gsa_booking@shuntak-hospitalityservices.com OR
overseas_booking@shuntak-hospitalityservices.com

✧ Book through Journey-Online System

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